

Equipment Rental Policies

Rental Periods

- A One day rental is a 24 hour period. The customer is allowed to use up to 8 hours on the clock without any addition charges. Over 8 hours in a one day period will result in overtime charges at 1/8 the daily charge with a minimum one hour charge. (some exclusions apply for weekend rentals)
- A one week rental period is five consecutive days, unless you have an approved credit application on file. Week rentals have an allowance of forty hours on the clock. Over time hours will be charge for any hours above forty.
- A one month rental period is twenty-eight consecutive days. 160 hours are allowed on the time clock. Over time hours will be charged for any time over 160 hours.
- All equipment is rented as time out, not time used. No allowances will be made for nonuse.

Weekend Rentals

- Any equipment rented on Saturday before 12 noon are due back the same day by 5 pm. Any rentals picked up after 12 noon will need to be returned the following Monday by 8 am. Returning equipment after said times will result in over time charges.

Credit

- Credit accounts are welcome with an approved credit application. Terms are net 30 from date of invoice. To submit a credit application please email or fax filled out and signed application. They are available online or in store. Only fully filled out and signed applications will be approved. Fax #253-272-0869 or Alexx@aabergsequipment.com

Deposits

- All customer (expect credit customers) are required to pay for all rentals upfront. Your deposit is in the form of full upfront payment of the rental at the period requested. 4 hour rentals will be charged at the one day rate until returned and at that time a refund will be made. Only bank issued credit/debit cards are allowed. No store/prepaid credit/debit cards allowed. Cash is not accepted as an approved form of deposit.

Identification

- We require two pieces of identification on all rentals.
- List of Approved id's
 - Valid Driver's license
 - Valid state ID card
 - Military ID card
 - Vehicle registration

Reservations

- Aaberg's does accept reservations up to one week ahead of desired rental date.
- Reservations will be held for no longer than one hour past reserved time.
- Aaberg's reserves the right to terminate any rental prior to reservation for any reason.

Past Due

- All rented equipment is past due if not return by set time on contract. Past due will result in over time charges and applied to rental charge.

Machine breakdowns

- Aaberg's strides in providing the best equipment in tip top shape. In the result of a malfunctions customer must notify Aaberg's immediately. Not notify us about damages or non-running equipment will result in no reimbursement of rental charges. If customer properly notifies Aaberg's we will be sure to allow extra time or refunds where necessary.

Care/Cleaning

- Equipment is rented knowing reasonable wear and tear will happen. However, any damages that result from misuse or improper care will result in charges.
- Equipment return dirty will result in a cleaning fee.

Tires/Hydraulic/Tracks

- Tire/Hydraulic/track damage will result in a charge to the customer.
- Customer should inspect the jobsite for items that would damage to hoses/tires/tracks.
- Customer should inspect machine on site or at rental store before use and notify Aaberg's about any damage not noted on the rental contract.
- In the event of a flat tire the customer will be required to repair or pay expect to have tire repaired.
- In the event of a track off of a machine the customer will be responsible to pay any service charges resulting in re installation.

Fuel

- Equipment is always delivered or sent out with a full tank of fuel.
- Equipment is required to be returned full or fueling charges will be applied.
- In the event a piece of equipment is not sent out full please notify Aaberg's so we can make a note and remove any fuel charges that would have applied.

Towing Requirements

- Aaberg's requires that any machine towed out of our establishment be properly hooked up with the proper hitch and light hookups. Machines will not be allowed out of yard without proper safety accessories.
- All single axle equipment can be towed by ½ ton vehicles and up.

- All dump/equipment trailer rentals require a ¾ ton truck or larger. Truck must have electric brakes and a proper frame mounted hitch.
- No vehicles will be allowed to tow equipment with electric brakes without proper hookup.
- Bumper hitches are only allowed when rated capacity and hitch selection matches machines factory requirements.
- Aaberg's reserves the right to refuse rental to any customer for any reason if vehicle does not seem appropriate.

Delivery

- Delivery Charges apply for any equipment delivery or picked up from customers location.
- Rental rates for delivered equipment are charges at a one day minimum.
- Rental equipment is rented until machine is called off to rental store and given a proper off rent number. Aaberg's does not pick up equipment until customer calls equipment off rent.
- Aaberg's will not enter into or onto any property that we or any employee deems as dangerous or not safe.
- The customer is responsible to keep machine in safe and secure location until Aaberg's is able to pick up their equipment.
- Aaberg's always does its best to deliver and pickup equipment in a reasonable amount of time. Delivery and pickup times might slightly vary depending on traffic and weather conditions.

Authorized Agent

- Customers may send employees in to pick up rental equipment if listed as authorized agents under their account.
- First time customers will be required to come in and set up rental account before any over the phone orders are allowed. (unless delivery to site and customer is onsite to fill out necessary paperwork)
- Customer will be responsible to notify Aaberg's in any changes to authorized agents.